## Pulsed Frequency<sup>™</sup>



# Plasma Basic Software Download, Installation and User Guide

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## **Account Registration**

To download the Pulsed Frequency software, please go to www.pulsedfrequency.com.



Click where the arrow is pointing. You will be taken to a Login screen.

Pulsed Freque	ncy						
	HOME	REGISTER	SOFTWARE	FREQUENCY LISTS	RESOURCES	FAQ	LO
Login							
Login							
C							
		You	are not	logged in.			
	I hav	/e an acco	unt I war	nt to create an a	ccount		
E-mail *							
Decoverd *							
Passworu "							

If you already have an account, click **I have an account**. Enter your email address and password and then click **Log in**.

#### **Create an Account**

If you do not have an account, select I want to create an account.

Pulsed Freque	ency						
	HOME	REGISTER	SOFTWARE	FREQUENCY LISTS	RESOURCES	FAO	LO
Login							
Login							
0							
		You	are not	logged in.			
				00			
	I hav	e an acco	unt <mark>I wa</mark> r	nt to create an a	ccount		
Please check your	spam folde	er for the confi	rmation email.				
E mail *							
E-IIIdii "							
E-mail *							
Create new accou	unt						

Enter your email address, then click **Create new account**. Further instructions will then be sent to your email address. The confirmation email will look something like this.

From: To: Cc: Subject:	support@pulsedfrequency.com rod@server.com Account details for rod 564 at Pulsed Frequency
Dear R	egistered User,
Thank this l	you for registering at Pulsed Frequency. You may now log in by clicking ink or copying and pasting it to your browser:
<u>https:</u>	//pulsedfrequency.com/user/reset/564/1534971011/JKZCwxsqdPQhoLdXsoli2wnP8Z5S4uiCxLi-LJuTjH0
This l you ca	ink can only be used once to log in and will lead you to a page where n set your password.
After <u>https:</u>	setting your password, you will be able to log in at //pulsedfrequency.com/user in the future using:
userna passwo	ne: rod@server.com rd: Your password
Pu	lsed Frequency team

Click on the link in the email and you will be taken back to the website to reset your password.

You have just used your one-time login link. It is no longer necessary to use this link to log in. Please change your password.	×
View Edit Orders	
-mail address *	
rod@server.com	
Password	
Confirm password	
Email updates	
☑ Subscribe	
Locale settings	
Time zone	
America/New York: Wednesday, August 22, 2018 - 5:06pm -0400	•
✓ Save	

Enter a New password in both fields.

Tournay	ve just u	sed your one-time login link. It is no longer necessary to use this link to log in. Please change your password.	×
View	Edit	Orders	
mail ad	dress *		
rod@se	erver.co	m	
Passwo	rd	✓	
Confirm	n passw	vord	
Email u	update	s	
Subso	cribe		
Locale	settin	52	
Locale Time zo	settin, one		

After you have changed your password, click the **Save** button. You will be told that the changes have been saved.

## **Download the Software**

If you aren't already logged in, log into your account, then click the Software menu item.



Point to **Download**, point to **Basic**, then click **PLASMA BASIC**. When you do this, you will be taken to the following page.



Click the **Download** button.

What happens next depends on the web browser you are using. Here are instructions specific to the three main browsers being used today.

#### Chrome



When you click the **Download** button, a notification displays in the lower left hand corner of the browser that alerts you to the file being downloaded. You will see the number of bytes that have been downloaded and the total size of the file.

🛞 Pulsed Free	quency					
	HOME	SOFTWARE	FREQUENCY LISTS	RESOURCES	FAQ	LOGOUT
Pulsed Frequ	ency™ Plasma Basic So	ftware				
Pulse	d Frequer	ncy™ P	lasma Ba	sic Soft	twa	re
View Edit	Revisions Acces	s control Devel	I			
You must have	an account and be log	ged in to downloa	d software.			
PulsedFrequencyPlaexe	×					Show all
	Open Annays open files of this type Show in folder Cancel					

When the file download has completed, click the down arrow and then click **Open**. This will run the installation program for the **Plasma Basic** software.

## Edge

When you click the **Download** button, a small rectangular window will display at the bottom of the screen.

<b>@</b>	Pulsed	Frequency	HOM	IE SOFTWARE	FREQUENCY	LISTS RESOL	JRCES FAQ	LOGOUT
	Pulsed F	requency™ Plasma	Basic Software					
	Puls	sed Frec	luency™	™ Plasn	na Basio	Softw	vare	
	View	Edit Revisions	Access control	Devel				
	You must	e <i>have an account a</i> ad	nd be logged in to	download softwa	re.			
	copyri;	1% of PulsedFrequency pulsedfrequency.com 18 min 40 sec remainin	PlasmaBasic.exe (140 Ml 9	8) downloaded from	Pause	Cancel	View downloads	×

This window will show the progress of the file being downloaded.

🛞 Pulse	d Frequency						
		HOME	SOFTWARE	FREQUENCY LISTS	RESOURCES	FAQ	LOGOUT
Pulsed	Frequency™ Plasma	Basic Softwa	are				
Pul	sed Freq	uenc	cy™ Pla	sma Basic	Softwa	re	
View	Edit Revisions	Access	s control Deve	el.			
You mu	st have an account	and be log	gged in to downi	load software.			
copyr 🛞 Tr	he publisher of PulsedFre	quencyPlasmaB	lasic.exe couldn't be v	erified.	Run V	iew downloa	ads ×

When file download has completed, click the **View Downloads** button.

#### **Pulsed Frequency**



Next, in the upper right hand corner of the screen, click **Open Folder**.

C:\Users\Rod\Downloads						_O×
🚱 🕞 - 🚺 • Rod • Downloads					<ul> <li>Search</li> </ul>	h D 😥
Organize • Include in library • Share with • P	lay al Du	m New folder			80 •	1.
* Favorites	<b>-</b>	Name *	Date	Type	Size	Length
Desktop		State PulsedFrequencyPlasmaBasic.exe	1/26/2019 9:45 AM	Application	143,061 KB	
👔 Downloads		_				
Recent Places						
CneDrive	- 1					
🥽 Ubraries						
Documents						
J Music						
Fictures						
H Videos	- 11					
🔧 Homegroup	- 1					
P Computer						
🚰 OS (C:)						

Finally, double-click **PulsedFrequencyPlasmaBasic.exe** to run the installation program for the **Plasma Basic** software.

## Firefox

When you clicked the **Download** button, the following dialog box popped up.

Opening PulsedFrequencyPlasmaBasic.exe	×
You have chosen to open:	
PulsedFrequencyPlasmaBasic.exe	
which is: Binary File (140 MB)	
from: https://pulsedfrequency.com	
Would you like to save this file?	
Save File Cancel	1
	-

In this dialog box, click the Save File button.



Next, go to the upper right hand corner of the browser and click the **Down Arrow**.

#### **Pulsed Frequency**



A small window will appear. Click the link in the lower left that says, Show All Downloads.



Next, the above window will pop up where you can watch the progress of the downloading file. When the file has downloaded, double-click on **PulsedFrequencyPlasmaBasic.exe** and the installation program will run.

## **Install the Software**

To install the Plasma Basic software, double-click on the downloaded file.



On this Welcome screen, click the Next button.



Click **I accept the terms of the license agreement**, then click the **Next** button.

Pulsed Frequency Plasma Basic - InstallShield Wizard	×
Pulsed Frequency	
Please be aware that the installation will take several minutes.	
InstallShield	
< Back Install Cancel	
	_

To begin the software installation, click the **Install** button.



At this point, this dialog box will appear and inform you that the drivers needed for your PLASMA device will now be installed. Click the **OK** button to begin.



On this screen click the **Next** button.

Pulsed Frequency Plasma Basic - InstallShield Wizard	x
Pulsed Frequency	
Please be aware that the installation will take several minutes.	
InstallShield	
< Rack Tostall Cancel	1

Accept the license agreement, then click the **Next** button.



Click the **Finish** button to complete the driver installation.



At this point, the Plasma Basic software will be installed. Just wait until it has completed.



When you see this screen, the installation is complete. Click the **Finish** button.



During installation, a shortcut to the **Plasma Basic** software was placed on your desktop. Double-click this shortcut to run the software.

#### **Connect PLAZOMICS to Your Computer**

Please perform the following instructions in order to connect the PLAZOMICS device to your computer.



Pick up the small end of the supplied USB cable. Orient the end so that the side with the black dot is facing down.



Plug the small end of the cable into the OGG USB jack on the end of the PLAZOMICS unit. Place the switch into the LOAD position.



Plug the larger end of the supplied USB cable into a spare USB port on your computer.



Plug the male ends of the two audio cables into the side of the PLAZOMICS unit. Make sure to push each cable in all the way until you hear a click. If you do not hear a click, the cable is not plugged in all the way.



If you have the Plasma Candles, plug the female end of the audio cable into the bottom end of the candle. Push the plug all the way into the socket until you hear a click.



If you have the Plasma Globes, plug the female end of the audio cable into the bottom end of the globe. Push the plug all the way into the socket until you hear a click.

Place the power button on the PLAZOMICS unit in the OFF position. You are now ready to run the software.

To run the Plasma Basic software, double-click the Plasma Basic shortcut on the desktop.



## When the Software is Run

When you run the software, it will first check to see if a software update is available.

🔛 Pulsed Frequency Home Page		– 🗆 X
	Pulsed Frequency Plasma Basic	
P	rogram Loaded: Knee Support	
	Total Time: Support mins	
	Frequency Files         Back Pain 62         Bone Injury 74         Common Cold Wellness 48         Pulsed Frequency         Pulsed Frequency	
	Checking for updates, please wait	
	<ul> <li>Headache 26</li> <li>Heart Support 35</li> <li>Hip Support 40</li> <li>Insect Bites 39</li> <li>Itching 6</li> <li>Knee Support 118</li> <li>Low Back Support 87</li> <li>Lung Support 48 ✓</li> </ul>	
Check for Software Updates	Transfer Wellness Program to Device	CLOSE PROGRAM
		Version: 2.21

During this process, a small dialog box will display. If no update is available, the dialog will just go away.

🌞 Pulse	d Frequency - Software Update		×
	Software Update To install available up To install available up	e <b>is Available</b> dates now, click the Update button dates upon exit, click the Update o	n Exit
	Installed Software Ve Available Software Ve	rsion: 2.21.000 ersion: 2.22.000	
[	Update on Exit	Update Now	Cancel

If an update is available, the above dialog box will appear. If you click **Update on Exit,** this box will disappear and you will be back at the main page. The software will then be updated when you click the **Close Program** button. If you click **Update Now**, the software will be updated immediately. If you click **Cancel**, no update will be performed.

🕷 Pulsed Frequency Home Page	– 🗆 X
Program Loaded: Knee Support	
Iotal Time: Subbort mins     Pulsed Frequency - Software Update X	
Software Update is Available	
Update on Exit Update Now Cancel	
Low Back Support 87	
Check for Software Updates	CLOSE PROGRAM
	Version: 2.21

If you clicked **Update Now**, a progress bar will be displayed as the software is being downloaded.

🛃 Pulsed Frequency Home Page	– 🗆 X
Pulsed Frequency Plasma Basic	
Program Loaded: Knee Support	
Total Time: Support mins	
Pulsed Frequency - Software Update	
Software is being updated Pulsed Frequency Update Downloading Update Bytes Read: 107061248 Cortert Length: 446658040	
Low Back Support 87	
Lung Support 48	
Check for Software Updates	CLOSE PROGRAM
	Version: 2.21

If you clicked **Update on Exit**, the above dialog box will be displayed and the update downloaded when you click the **Close Program** button.

## Load a Program into the PLAZOMICS

Before running the Plasma Basic software, make sure your PLAZOMICS unit is connected to the computer and the switch is in the Load position.

🛃 Pulsed Frequency Home Page		alti X
Puls Program Load Total Tir	ed Frequency Plasma Bas	ic
	Frequency Files Coute Injury Common Codd Wellness Fernine Wellness Hoddsche Kose Noce Noce Shoudor Franis Golf Elbow Wrist	
Check for Software Updates	Transfer Treatment to Device	CLOSE PROGRAM
		Version: 1.00.149

The Plasma Basic software is very easy to use. Select one of the available Wellness programs from the list. When you do this, the program name and amount of time it runs for will be displayed at the top.

When you are ready, click the **Transfer Treatment to Device** button. The Wellness program will then be transferred to the PLAZOMICS device.

Rulsed Frequency Home Page	all a
Pulsed Frequency Plasma Basic Program Loaded: Hoadache Total Time: 28 mins	
Frequency Files       Image: Strands remaining       Image: Strands remaining	
Transfer complete Transfer Treatment to Device Cireckifor/Software/Updates	CLOSE PROGRAM
	Version: 1.00.149

As the Wellness program is being transferred, you will see a progress bar in the middle of the screen that shows the progress of each file copied to the PLAZOMICS device. After this has completed, move the switch into the Run position and the PLAZOMICS device will be ready to use.

#### Troubleshooting

If you have problems detecting your PLAZOMICS (SA2) device, you will need to troubleshoot the problem. To do this, exit from the software and try the following solutions.

#### Solution 1

Even though you have the USB cable plugged into the PLAZOMICS device and to the computer, you may not have a good connection. Unplug the cable from both the PLAZOMICS and the computer, then plug the cable back into both places. Next, run the software, click **View Files in Plasma Device**, and see if the words, "SA2 is not connected" still appear on the screen. If they don't, your problem is solved. Otherwise, proceed to Solution 2.

#### Solution 2

The most common cause of a connection problem is that Windows cannot see your device. Exit from the software and bring up a Windows Explorer/ My PC /My Computer window.

If you are using Windows 10, go to the taskbar at the bottom of the desktop, and click on File Explorer (the folder icon). Once the window is open, click **This PC** on the left hand side and look in the **Devices and drives** section on the right.

If you are using Windows 8 or 8.1, click the flag in the lower left hand corner and type "device manager." When that choice appears in the list, click on it.

If you are on Windows 7, click the Start button in the lower left hand corner, and enter "Windows Explorer" in the search box. When that choice appears in the list, click on it.



If Windows cannot see your PLAZOMICS device, you will see something similar to the screenshot above. Notice there is no drive labeled as **SA2**.



When you have a good connection to the PLAZOMICS unit, you will see something similar to the screenshot above. Notice there is a drive labeled as SA2. When you see that, it means that Windows can see your PLAZOMICS device.

If you don't see SA2 listed, try plugging the USB cable into a different USB port on your computer. Also, unplug the cable from your PLAZOMICS unit and plug it back in. Do this until a drive named SA2 appears. If you still don't see it, proceed to Solution 3.

#### Solution 3

If you are still having a problem, try plugging the larger end of the USB cable into a USB hub. The hub must be powered for this to work. A powered USB hub is where a power cable runs from the hub to an AC adapter that plugs into a wall outlet. With the PLAZOMICS plugged into the hub, run the software and try to load a treatment. If you can, your problem is solved.

#### Solution 4

Another cause of a connection problem is a bad USB cable. If you suspect your cable, then replace it and try again.

As a final note, be aware that all USB cables are not created equal. You will find that the smaller end on some cables will vary slightly in size, and this size differential can enable it to make better contact with the jack in the PLAZOMICS unit. Keep experimenting until you find a cable that works.

## **PLAZOMICS Manual Detection**

Please follow these steps in order to manually detect your PLAZOMICS (SA2) device.

On Windows 10, click the Windows flag in the lower left corner of the screen and scroll down the list of programs until you see the Pulsed Frequency folder. Expand that folder and select **Detect SA2**.

On Windows 8 or 8.1, click the Windows flag in the lower left corner of the screen, type "Detect SA2" and when that item is displayed in the list on the right, select it to run the utility.

On Windows 7, go to the Start Menu, click All Programs, scroll down to the Pulsed Frequency folder and select the **Detect SA2** program. Make sure your PLAZOMICS (SA2) device is not connected to the computer when you do this.

After you have clicked on the shortcut, you will get a warning from Windows saying "Do you want to allow this app from an unknown publisher to make changes to your device?" Click "Yes". Follow the instructions on the screen to detect your device.

🛃 Detect Device	
SA2 Device Detection	
To detect your SA2, please clic button.	ck the Detect Device
	Detect Device
(After your devices have been	
detected, click the Close Program button)	Close Program
	Version: 1.00.144

On the first page of the program, click the Detect Device button. The following dialog box will then be displayed.



Make sure the PLAZOMICS is not connected to the computer, then click the **OK** button.

🔜 Waveomics	
Standalone Cold Plasma Device Configuration	
Step 2: Make sure the SA2 switch is in the Load position.	
Next, using a supplied USB cable, plug one end into the SA2 and the other end into the computer. After doing so, click the OK button.	
ОК	

Next, connect the USB cable into the PLAZOMICS device and the other end into the computer. Move the switch into the Load position, then click the OK button.



When your device has been detected, you will be returned to the main screen of the program.

The location of the PLAZOMICS device will be displayed on this screen and its location will have been saved in the configuration information for the Pulsed Frequency Plasma Basic software. You can now click the **Close Program** button to exit the program. This completes the manual detection process.



The Plasma Basic software can now be run. Just go to the desktop and double-click on the Plasma Basic shortcut.